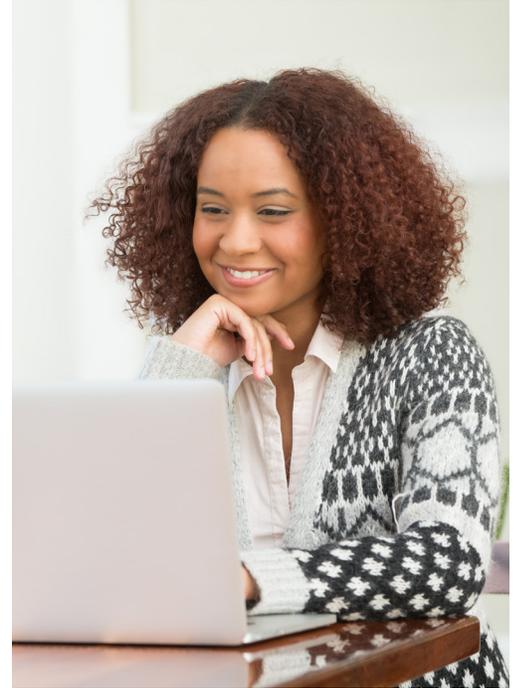


A Better Way to Manage Your Benefits Online

As a Health New England member, you can use Health New England's secure online Member Portal to manage your health care benefits in one convenient location. Register for the Member Portal and take advantage of the following helpful features:

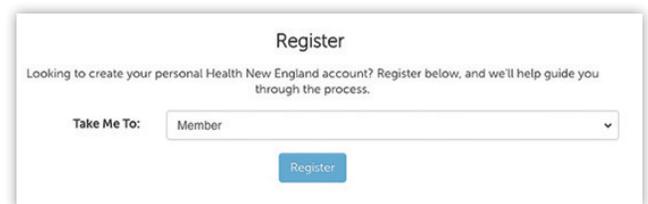


- Benefits documents and coverage information
- Dashboard with recent claims, payments, spending summary, annual deductible levels, and links to your Explanation of Benefits (EOB)
- Your personal Pharmacy Benefits:*
 - Access the Rx Savings Solutions portal for cost savings
 - Manage mail-order prescriptions
 - Look up drugs and pharmacies
- Access to the Cost of Care Calculator, Teladoc®, and the Healthy Directions portal
- A directory to locate providers in the network
- Links to important forms, like Wellness and Massage reimbursement forms (*depending on your plan*)
- Option to request a new ID card or download and print on your own
- Manage how you prefer to receive information about claims/EOBs
- Secure portal inbox for contacting Member Services

*Applicable to members enrolled in a Health New England plan with prescription benefits.

How to Register

1. On or after your plan effective date, go to my.healthnewengland.org and select **Member** in drop-down menu.
2. Or, just **scan the QR code**.
3. Follow the prompts to enter your member information (*be sure to have your Health New England Member ID card on hand*).



The screenshot shows a registration form titled "Register". Below the title, it says "Looking to create your personal Health New England account? Register below, and we'll help guide you through the process." There is a dropdown menu labeled "Take Me To:" with "Member" selected. A blue "Register" button is located below the dropdown menu.

